VOIARA

Partner questions, answered.

For hotels, travel agencies, DMCs and event organisers

PRIVATE CHAUFFEURS
AND JOURNEYS IN OMAN
2026-27

Which cars do you provide?

Rolls-Royce, Bentley, Cadillac Escalade, Mercedes S-Class, BMW 7 Series, Range Rover, Mercedes G-Class, Land Rover Defender and Mercedes V-Class VIP. Through RoutXplore we also cover premium sedans, vans and coaches for groups.

Where do you operate?

Muscat and all of Oman, Salalah (S-Class and V-Class VIP), cross-border trips to Dubai and Abu Dhabi, and local services in the UAE, Saudi Arabia, Qatar, Kuwait and Bahrain.

Who are the chauffeurs?

Professional chauffeurs with at least 5 years of driving, in a dark suit and tie on every job. They speak English and Arabic and know Oman's routes, from Jabal Akhdar to the desert and Salalah.

Are the cars insured and licensed?

Every car is on red plates and comprehensively insured for passenger transport. Insurance certificates come with the partner agreement.

How fast do you quote?

Within one hour between 8:00 and 22:00 Oman time, and by the next morning for overnight requests. Every quote and booking is confirmed in writing.

How are prices set?

Premium cars follow our partner rate card. Ultra-luxury cars, such as the Rolls-Royce, Bentley, G-Class, Range Rover and Defender, are quoted case by case for each request.

What is included?

Chauffeur, fuel, tolls and parking, chilled towels and water, and Wi-Fi in every car. Voiara airport arrivals include **two hours of waiting** after landing, with the flight tracked. RoutXplore premium cars include 60 minutes, then waiting is charged by the hour.

Can you go up Jabal Akhdar?

Yes, in a Range Rover, G-Class or Defender only, as the mountain checkpoint admits 4x4s. Sedans and vans are not used on that road.

What are the payment terms?

50% of the quoted price in advance, and 50% after the service. Partners can use monthly invoicing once an agreement is in place.

What is the cancellation policy?

Free until 48 hours before pickup. 50% is charged within 48 hours, and 100% for a no-show or a cancellation within 6 hours of pickup.

Do you pay referral commission?

Yes: 5% of the booking value excluding VAT, paid monthly on completed trips. A partner receives either the commission or partner rates on a booking, not both.

Who do we contact?

One number for your team, open around the clock, for calls or WhatsApp. Bookings and quotes in writing at bookings@voiara.com.

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Call or WhatsApp, 24/7 · bookings@voiara.com · voiara.com

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